PRINTED: 02/23/2010 FORM APPROVED Bureau of Health Care Quality and Compliance STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED **IDENTIFICATION NUMBER:** A. BUILDING B. WING NVS82AGC 02/02/2010 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 720 S NINTH STREET **BEST CARE FACILITY 1** LAS VEGAS, NV 89101 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Y 000 **Initial Comments** Y 000 Surveyor: 28276 The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal. state, or local laws. This Statement of Deficiencies was generated as a result of a State Licensure survey conducted in your facility on 2/2/10. This State Licensure survey was conducted by the authority of NRS 449.150, Powers of the Health Division. The facility is licensed for 18 Residential Facility for Group beds for elderly and disabled person and/or persons with mental illness Category I residents. The census at the time of the survey was 16. Ten resident files were reviewed and three employee files were reviewed. One discharged resident file was reviewed. The facility received a grade of D. Immediate Jeopardy was identified on 2/2/10 at 1:55 PM for TAG Y878 Administration of Medications. The the facility provided an acceptable plan for correction of the Immediate

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

The administrator of a residential facility shall:

The following deficiencies were identified:

Jeopardy on 2/4/10.

NAC 449.194

449.194(1) Administrator's

Responsibilities-Oversight

Y 050

SS=I

Y 050

Bureau of Health Care Quality and Compliance STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING NVS82AGC 02/02/2010 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 720 S NINTH STREET **BEST CARE FACILITY 1** LAS VEGAS, NV 89101 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX **PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Y 050 Continued From page 1 Y 050 1. Provide oversight and direction for the members of the staff of the facility as necessary to ensure that residents receive needed services and protective supervision and that the facility is in compliance with the requirements of NAC 449.156 to 449.2766, inclusive, and chapter 449 of NRS. This Regulation is not met as evidenced by: Surveyor: 27364 Based on interview, record review and observation on 2/2/10, the administrator failed to provide oversight and direction to the staff to ensure 16 of 16 residents received the needed services, protective supervision and safety they require. See TAGs Y176, Y178, Y222, Y252, Y255, Y351, Y393, Y720, and Y878. Severity: 3 Scope: 3 Y 070 Y 070 449.196(1)(f) Qualifications of Caregiver-8 hours SS=E training NAC 449.196 1. A caregiver of a residential facility must: (f) Receive annually not less than 8 hours of training related to providing for the needs of the residents of a residential facility.

This Regulation is not met as evidenced by:

Surveyor: 28276

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This Regulation is not met as evidenced by:

Based on record review on 2/2/10, the facility failed to ensure that 1 of 2 caregivers had completed the required three hour medication management refresher training every three years

Surveyor: 28276

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NAC 449.209

2. Containers used to store garbage outside of the facility must be kept reasonably clean and must be covered in such a manner that rodents are unable to get inside the containers. At least once each week, the containers must be emptied and the contents of the containers must be removed from the premises of the facility.

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Severity: 2 Scope: 3

Y 174 449.209(4)(a) Health and Sanitatio-Offensive SS=F odors

NAC 449.209

4. To the extent practicable, the premises of the facility must be kept free from:

(a) Offensive odors.

This Regulation is not met as evidenced by: Surveyor: 28276

Based on observation and interview on 2/2/10, the facility failed to ensure the facility was free from offensive odors (there was a strong odor of smoke noted on entry to the facility).

Severity: 2 Scope: 3

Y 176 449.209(4)(c) Health and Sanitation-Insects,

SS=F Rodents

Y 176

Y 174

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

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This Regulation is not met as evidenced by:

Severity: 2 Scope: 3

NAC 449.209

well maintained.

Y 178

SS=I

Surveyor: 27364
Based on observation on 2/2/10, the facility failed to ensure the premises were clean and well

449.209(5) Health and Sanitation-Maintain Int/Ext

5. The administrator of a residential facility shall ensure that the premises are clean and that the interior, exterior and landscaping of the facility are

maintained.

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

Y 178

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into a power strip instead of dedicated wall

11. Bathroom #2's hot and cold water supply was turned off at the sink. Toilet paper was also missing from this bathroom when the surveyors

mounted power outlets.

Bureau of Health Care Quality and Compliance STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING NVS82AGC 02/02/2010 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 720 S NINTH STREET **BEST CARE FACILITY 1** LAS VEGAS, NV 89101 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX **PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Y 178 Continued From page 7 Y 178 arrived. 12. Bathroom #4 sink was supplied with cold water only. 13. The bathroom interconnected to the caregiver's bedroom had a plastic bowl in the sink with stale water. Employee #2 stated the sink had a leaking drain pipe. 14. Bedroom #3 had an extension cord draped across the entrance leading out into the hallway creating a tripping hazard. 15. The exterior of the facility had several hundred cigarette butts on the ground, broken furniture, paper, cups, bottles, cans, a broken television, boxes full of waste, old mattresses, and piles of leaves. On the floor of the exterior shed housing the sprinkler riser, there was a large accumulation of old beer bottles, cans, cups, and other waste material. This accumulation made it difficult to service the facility's sprinkler system. 16. The caregiver's bedroom had such a large accumulation of clothes piled throughout the room that it blocked fire egress from the room. 17. The basement was used as an intermittent sleeping area for the caregiver's son and girlfriend. The entrance door to the basement was locked. The alternate exit door on the basement level had been blocked by a modification to the kitchen area on the main floor. This created a potential fire hazard by blocking the fire egress routes from this area of the facility.

18. The mirror in Bathroom # 4 was missing.

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FORM APPROVED Bureau of Health Care Quality and Compliance STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED A. BUILDING B. WING \_ NVS82AGC 02/02/2010 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 720 S NINTH STREET **BEST CARE FACILITY 1** LAS VEGAS, NV 89101

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
Y 178	Continued From page 8	Y 178		
	19. The closet doors in Bedroom #3 were off there tracks and left leaning against the wall.			
	20. Bathroom #1's light switch at the entrance to the bathroom was not working. The light had a short metal pull cord above the sink to turn it on and off. This created a potential hazard to the resident after dark to find the light switch and/or turn the light on with wet hands.			
	Because of the numerous fire hazards found at the facility, the Fire Marshall was notified on 2/3/10 of the need to re-inspect this facility.			
	This was a repeat deficiency from the 2/18/09 annual State Licensure survey.			
	Severity: 3 Scope: 3			
Y 180 SS=D	449.209(7) Health and Sanitation-Lighting	Y 180		
	NAC 449.209 7. The facility must maintain electrical lighting as necessary to ensure the comfort and safety of the residents of the facility.			
	This Regulation is not met as evidenced by: Surveyor: 28276 Based on observation on 2/2/10, the administrator failed to maintain necessary electrical lighting throughout the facility to ensure the safety of the residents.			
	Findings include:			
	TI I II B I II			

The hallway near Bedroom #5, #6, #9 and #10

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If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

This Regulation is not met as evidenced by:

Based on observation and interview on 2/2/10, the facility failed to ensure residents were provided with clean, adequate and proper

The facility failed to ensure a working dryer was

washing and finishing of clothing.

Surveyor: 28276

Findings include:

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This Regulation is not met as evidenced by:

Based on observation and interview on 2/2/10, the facility failed to provide at least a 2-day supply of fresh food and at least a 1 week supply of

Surveyor: 27364

canned food in the facility.

Severity: 2 Scope: 3

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b. The person in charge of the kitchen and food service operations was not food safety certified, and she failed to demonstrate knowledge of food

safety and sanitation procedures and

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2. Cleaning and Sanitation Issues:

hair restrained.

a. The person preparing food did not have her

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cooker, stove, and hood, and two non-commercial microwaves.

449.2175(10)(a)-(d) Dietary Consultant &

10. The person providing services pursuant to

Severity 3: Scope: 3

Services

NAC 449.2175

Y 280

SS=F

Y 280

PRINTED: 02/23/2010

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Y 305 449.218(5)(a) Bedrooms - Storage Space

SS=F

Y 305

Bureau of Health Care Quality and Compliance

AND DUAN OF CODDECTION		(X1) PROVIDER/SUPPLIER/C IDENTIFICATION NUMBI		(X2) MULTIPLE CONSTRUCTION  A. BUILDING		(X3) DATE SURVEY COMPLETED		
NVS82AGC		NVS82AGC		B. WING		02/02/2010		
NAME OF PR	OVIDER OR SUPPLIER		STREET ADD	RESS, CITY, STA	TE, ZIP CODE	•		
BEST CARE FACILITY 1			720 S NINTH STREET LAS VEGAS, NV 89101					
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	TION SHOULD BE COMPLETE THE APPROPRIATE DATE		
Y 305	Continued From page 15			Y 305				
	NAC 449.118 5. Each resident mus (a) At least 10 square a bedroom for each b	feet of space for stora	ge in					
	This Regulation is not met as evidenced by: Surveyor: 28276 Based on observation on 2/2/10, the facility failed to ensure at least 10 square feet of storage space was provided for each bed in 6 of 10 resident bedrooms (Bedroom #2, #3, #7, #9, #10 and #11).		failed space t					
	This is a repeat defici Licensure Survey.	ency from the 11/5/09	State					
	Severity: 2 Scope:	3						
Y 306 SS=D	NAC 449.218 5. Each resident must (b) At least 24 inches portable closet for har	t be provided: of space in a permane	nt or	Y 306				
	Surveyor: 28276 Based on interview ar the facility failed to pro	ot met as evidenced by: nd observation on 2/2/1 ovide 24 inches of hand dents (Bedroom #9 and	0, ging					
	Severity: 2 Scope: 7	1						
Y 320 SS=D	449.220(1) Bedroom	Doors - Locks		Y 320				

PRINTED: 02/23/2010 FORM APPROVED Bureau of Health Care Quality and Compliance STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING NVS82AGC 02/02/2010 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 720 S NINTH STREET **BEST CARE FACILITY 1** LAS VEGAS, NV 89101 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID (X5) (EACH DEFICIENCY MUST BE PRECEDED BY FULL COMPLETE (EACH CORRECTIVE ACTION SHOULD BE PREFIX **PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Y 320 Continued From page 16 Y 320 NAC 449 220 1. A bedroom door in a residential facility which is equipped with a lock must open with a single motion from the inside unless the lock provides security for the facility and can be operated without a key or any special knowledge. This Regulation is not met as evidenced by: Surveyor: 28276 Based on observation on 2/2/10, the facility failed to ensure 1 of 10 resident bedrooms (Bedroom #6) was not equipped with a two motion lock. Severity: 2 Scope: 1 Y 351 Y 351 449.222(2)(a) Bathrooms and Toilet Facilities SS=F NAC 449.222 2. Each residential facility that was issued an initial license on or after January 14, 1997 must (a) A flush toilet and lavatory for each four residents. This Regulation is not met as evidenced by: Surveyor: 27364 Based on observation on 2/2/10, the facility failed

to ensure there was a flush toilet available for each of four residents (the facility was licensed for 18 residents with 4 toilets available for the residents and 1 toilet for the exclusive use of the

1 live-in caregiver).

Severity: 2 Scope: 3

Bureau of Health Care Quality and Compliance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION		(X3) DATE SURVEY COMPLETED		
		AIV/0004.00		A. BUILDING B. WING		00/0	0/0040	
NVS82AGC  NAME OF PROVIDER OR SUPPLIER  STR			STREET ADD	RESS CITY STA	TE ZIP CODE	02/02	2/2010	
				T ADDRESS, CITY, STATE, ZIP CODE  NINTH STREET				
BEST CAF	RE FACILITY 1		LAS VEGAS	S VEGAS, NV 89101				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULI REGULATORY OR LSC IDENTIFYING INFORMATION			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE	
Y 353	Continued From page 17			Y 353				
Y 353 SS=D	449.222(3) Bathrooms and Toilet Facilities  NAC 449.222 3. The bottoms of tubs and showers must have surfaces that inhibit falling and slipping. Cabinets		Y 353					
	that are attached to the floor or grab bars must be adjacent to the tubs, toilets and showers.							
	This Regulation is not met as evidenced by: Surveyor: 27364 Based on observation on 2/2/10, the facility failed to ensure 1 of 4 bathrooms had grab bars (Bathroom # 4).							
\	Severity: 2 Scope: 1		V.0.					
Y 354 SS=D	located convenient to living areas. A bathro	toilet facilities  toilet facilities must be sleeping, recreational com must have a windo r a vent to outside the		Y 354				
	Surveyor: 27364 Based on observation	ot met as evidenced by: n on 2/2/10, the facility to rooms had an operation that could be opened	failed					
	Severity: 2 Scope: 1							
Y 356 SS=E	449.222(6) Bathroom	s and Toilet Facilities		Y 356				
33 2	NAC 449.222							

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assistance can alert a member of the staff of the facility of that fact from the toilet and the shower. (c) A bathroom that is located in a common area of the facility must be equipped with an auditory system that is monitored by a member of the staff

of the facility.

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This Regulation is not met as evidenced by:

Based on observation on 2/2/10, the facility failed to ensure 1 of 5 bathrooms was not covered with

Surveyor: 27364

security bars (Bathroom #1).

Severity: 2 Scope: 1

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(b) Sterile gauze pads;

adhesive tape;(d) Disposable gloves;

and

(c) Adhesive bandages, rolls of gauze and

(e) A shield or mask to be used by a person who is administering cardiopulmonary resuscitation;

(f) A thermometer or device that may be used to

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provided by a medical professional who is trained

This Regulation is not met as evidenced by:

Based on interview on 2/2/10, the facility failed to

to provide that care.

Surveyor: 28276

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(a) The caregiver responsible for assisting in the

administration of the medication shall: (1) Comply with the order.

Bureau of Health Care Quality and Compliance STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING NVS82AGC 02/02/2010 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 720 S NINTH STREET **BEST CARE FACILITY 1** LAS VEGAS, NV 89101 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX **PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Y 878 Y 878 Continued From page 23 This Regulation is not met as evidenced by: Surveyor: 28276 Based on record review and interview on 2/2/10, the facility failed to ensure that 3 of 10 residents received medications as prescribed (Resident #4, #5 and #9). Findings include: Resident #4 was prescribed: \*Clozapine 25 milligrams (mg) one tablet twice a day (for schizophrenia). The medication bottle on site was empty. \*Clozapine 100 mg one tablet twice a day (for schizophrenia). The medication bottle on site was empty. Resident #5 was prescribed: \*Ranitidine HCL 150 mg one tablet twice a day (for GERD, heartburn or ulcers). The medication bottle on site was empty. \*DNAL Proex ER 250 mg one tablet three times a day. The medication bottle on site was empty. \*Foltx 2.5-25-2 mg one tablet every day (vitamin supplement). The medication bottle on site was empty. Resident #9 was prescribed: \*Haloperidol 10 mg 1 1/2 tablets twice a day (psychotic disorders). The medication bottle on site was empty. Immediate Jeopardy was called 2/2/10 at 1:55 PM. The facility failed to ensure the medications for three residents was available onsite.

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bottles or other containers into a toilet shall be deemed to be an acceptable method of

destruction of medication.

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resident's files were kept on a shelf in the family

room).

Severity: 1 Scope: 3

PRINTED: 02/23/2010 FORM APPROVED Bureau of Health Care Quality and Compliance STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING NVS82AGC 02/02/2010 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 720 S NINTH STREET **BEST CARE FACILITY 1** LAS VEGAS, NV 89101 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX **PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Y 936 Continued From page 26 Y 936 Y 936 Y 936 449.2749(1)(e) Resident file-NRS 441A SS=F Tuberculosis NAC 449.2749 1. A separate file must be maintained for each resident of a residential facility and retained for at least 5 years after he permanently leaves the facility. The file must be kept locked in a place that is resistant to fire and is protected against unauthorized use. The file must contain all records, letters, assessments, medical information and any other information related to the resident, including without limitation: (e) Evidence of compliance with the provisions of chapter 441A of NRS and the regulations adopted pursuant thereto. This Regulation is not met as evidenced by: Surveyor: 28276 Based on record review on 2/2/10, the facility failed to ensure 3 of 10 residents complied with NAC 441A.380 regarding tuberculosis testing (Resident #3, #5 and #10) which affected all residents. This was a repeat deficiency from the 2/18/09 State Licensure survey. Severity: 2 Scope: 3 Y 944 449.2749(2) Resident File - Discharge Y 944 SS=A Documentation

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

NAC 449.2749

2. The document required pursuant to paragraph (j) of subsection 1 must indicate the location to which the resident was transferred or the person in whose care the resident was discharged. If the

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